

# **Apromore Copilot:**

Your Al-Powered Assistant for Smarter Process Analysis

Navigate through Complex Business Processes with Real-Time Al Guidance



Built with cutting-edge GenAl technology, and leveraging Apromore's powerful process mining engine, the Apromore Copilot helps users navigate through complex end-to-end business processes to identify bottlenecks and sources of waste, and provides interactive guidance to design interventions that address these friction points.









## **How Does It Work?**

The Apromore Copilot is an intelligent assistant that offers real-time guidance and predictive insights during process discovery and analysis, via a user-friendly conversational interface.

For example, Copilot may identify a bottleneck in a key activity in a customer service process, which is dragging down the time between a customer inquiry and a response.

It may also identify a rework loop around this activity, which consumes valuable time from the service agents.

To address these frictions, Copilot proposes to adjust the routing rules in the process, channeling those cases that are causing rework into an alternative pathway and assigning them to more experienced service agents to prevent rework.

## **Key Features & Benefits**



#### **Detects Bottlenecks and other Friction Points**

Quickly identifies bottleneck activities, long waiting times, rework loops and other performance anomalies in complex business processes.



#### Suggests Recommendations to Improve the Process

Offers interactive guidance on how to design interventions to address the identified friction points.



### **Accelerates Decision-Making**

Provides immediate insights and support, enabling your team to make informed decisions more quickly, especially when analyzing large, intricate business processes.



#### **Boosts Overall Productivity**

By integrating effortlessly into Apromore's Process Discoverer, Copilot ensures your team remains productive and focused while discovering and analyzing business processes.



**Improvement** n Operational

Optimize processes through Al-driven recommendations leads to an increase in overall process efficiency.



Real-time insights and predictive analytics enable quicker responses.

Leverage Copilot's user-friendly interface and real-time guidance to complete tasks more swiftly and accurately.

## **Looking Ahead: Continuous Innovation with Apromore**

As we continue to innovate, future releases of Apromore's Copilot will include more advanced AI capabilities such as predictive and prescriptive analytics, and automated alerting. Beyond answering questions about weaknesses and improvement opportunities in "as-is" processes, the Copilot will run simulations to test improvement scenarios and provide ROI estimates for each improvement opportunity it identifies. These updates will further empower organizations to drive continuous improvement initiatives.

## Take the Next Step Toward Operational Excellence

Contact us today to schedule a demo and experience how Apromore Copilot can help transform your business operations.